

SUSTAINABILITY INFORMATION STATION 1: OVERVIEW

OVERVIEW 1

The Hyatt Regency Maui Resort and Spa is committed to environmental sustainability and social responsibility. The management and staff continue to plan and implement a wide range of sustainability measures to improve indoor environmental quality and site management, and to reduce energy and water use, greenhouse gas emissions, and waste sent to landfills.

As a part of this effort, our resort has achieved a Silver level green building certification from the U.S. Green Building Council under their Leadership in Energy & Environmental Design (LEED) rating system for Existing Buildings Operations and Maintenance (EBOM), which recognizes best-in-class, high-performance building strategies and practices. This places our resort as the first resort in Hawai'i and the fourth resort in the world to achieve this status.



To receive LEED EBOM certification, building projects must satisfy stringent prerequisites and earn points for water and energy efficiency, waste management, environmental quality, site maintenance, and sustainable purchasing. This project has resulted in a number of sustainability achievements and ongoing best practices.

These environmental sustainability initiatives are essential to the Hyatt Thrive Initiative that focuses on areas essential to a thriving community, including Hyatt Earth, a program designed to drive environmental stewardship to further improve our resource efficiency. More information can be found at thrive.hyatt.com.

To learn more about our efforts and to experience them first-hand, we invite you to tour our beautiful property and to observe and experience the sustainability best practices being implemented at our resort. We have created an interactive tour experience to highlight our efforts and achievements. Please join us and enjoy.

Mahalo and aloha!



FOOD & FOOD WASTE 2

We offer food that is thoughtfully sourced and carefully served from natural, local and sustainable sources. Our food is good for guests, the community and the planet.



WATER 3

We value water as a precious resource and implement practices that reduce water consumption and provide clean, fresh water to our guests.



MATERIALS & RECYCLING 4

We actively track our purchases for compliance with our preferred purchasing criteria and aggressively recycle.



RENEWABLE ENERGY & ENERGY EFFICIENCY 5

We continuously pursue increased energy efficiency performance and deploy a significant amount of renewable energy.



OCEAN & LANDSCAPE 6

Being environmental stewards, we go to great lengths to nurture our coral reefs and landscape, including responsible stormwater management.



INDOOR AIR QUALITY & GREEN CLEANING 7

Our efforts in ventilation, green cleaning, and pest management, provide for healthy indoor environments.



STAFF TRAINING & GET INVOLVED 8

We are committed to local and global sustainability efforts and encourage others to join us in this journey towards a bright future.



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#HyattLEEDsGreen

SUSTAINABILITY INFORMATION STATION 2: FOOD & FOOD WASTE

FOOD & FOOD WASTE 2

In alignment with Hyatt’s corporate commitment to proudly offer food options that are good for guests, good for the community and good for the planet, we offer food from natural, local and sustainable sources.

This means food that is thoughtfully sourced and carefully served. In order to achieve and demonstrate



these values and practices, we source locally whenever possible, nurturing established relationships with our local farms and local farmers. This supports our commitment to

sourcing local and environmentally friendly goods throughout our supply chain.

As a part of our waste minimization and waste reduction goals, we carefully separate fruit and vegetable trimmings from our kitchens to provide these to our local pig farms to be used as food for pigs that we source for use in our traditional imu offering for our Drums of the Pacific Lu’au buffet. Our property also features an on-site herb garden that provides our chef with the freshest possible herbs to garnish and add flavor to our sumptuous culinary offerings.

We hope that our sustainable food practices inspire our guests to incorporate similar practices into their own households back at home. Ideas for your own home include: building a raised bed or using container planters to grow your own fresh herbs and vegetables; starting a compost pile or worm composting system for your own food waste; and buying local and organic food from your local grocery store or farmers’ market. Visit www.maui.hyatt.com/sustainability to access links to specific information and suggestions.

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RENEWABLE ENERGY & ENERGY EFFICIENCY

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OCEAN & LANDSCAPE

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INDOOR AIR QUALITY & GREEN CLEANING

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SUSTAINABILITY INFORMATION STATION 3: WATER

WATER 3

The Hyatt Regency Maui Resort & Spa is proud to be at the forefront of water conservation in the hospitality sector. We value water as a precious natural resource and continuously implement new and innovative practices and technologies that reduce water consumption and provide the cleanest and

freshest water possible to our guests.



Our innovative pool filtration technology saves a tremendous amount of water and energy when compared to

conventional pool filtration technologies, all while providing some of the highest level of water filtration available without the heavy use of conventional water treatment chemicals. For more information, please visit our informational signage located in the pool grotto area.

Water conservation projects at our property include retrofitting all 806 guest rooms with high-efficiency shower heads with flow rates of 1.75 gallons per minute allowing us to save over 30% water consumption when compared to conventional shower heads without sacrificing the comfort of our guests. The installation of water efficient water closets in guest rooms throughout our property saves an additional 20% water consumption compared to conventional fixtures.

We use municipally treated greywater for irrigating a large portion of our property grounds. This drastically reduces the amount of potable water that would otherwise be used to irrigate our landscaping. For areas that are not irrigated with greywater, our grounds crew monitors our irrigation system and performs manual watering to ensure that watering only occurs to the extent needed without sacrificing the beautiful tropical landscape that our guests enjoy.

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MATERIALS & RECYCLING

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SUSTAINABILITY INFORMATION STATION 4: MATERIALS & RECYCLING

MATERIALS & RECYCLING 4

At the Hyatt Regency Maui Resort & Spa we are committed to environmentally and socially responsible purchasing throughout our entire supply chain. For example, when purchasing paints, adhesives and sealants for use on our property, we seek out products that have low or no volatile organic compounds (VOCs). This ensures that our guests are



not negatively affected by toxic substances found in many standard paints, sealants and adhesives.

This also ensures that these substances do not contaminate our precious air and water resources. As a part of our environmentally and socially responsible purchasing efforts, we actively track what percentage of our overall purchases complies with our preferred purchasing policy.

As an example, 70% of our ongoing consumables purchases currently meet our environmentally and socially preferred criteria. Additionally, we have developed and deployed a comprehensive recycling program throughout our entire property that aims to maximize the collection of recyclable materials in guest areas as well in our back of house areas. Guests can contribute to these efforts by utilizing recycling bins available in all guest rooms and common areas of our property.

One of our primary goals is to minimize the amount of waste ending up in our landfills. In order to track our progress in this important conservation area we regularly conduct in depth waste audits that allow us to continuously track and improve our performance in diverting waste streams from our landfill.

We take pride in practicing responsible stewardship of our natural resources here on Maui.

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SUSTAINABILITY INFORMATION STATION 5: PHOTOVOLTAIC & ENERGY EFFICIENCY

RENEWABLE ENERGY & ENERGY EFFICIENCY 5

The Hyatt Regency Maui Resort & Spa is committed to a clean energy future and to the State of Hawai'i's clean energy goals established under the Hawai'i Clean Energy Initiative and the Aloha+ Challenge. These call for Hawai'i to use 70% clean energy by 2030, and 100% clean energy by 2045. These are ambitious goals and we are dedicated to modeling

how resorts in Hawai'i can play a role in achieving them.

We have and continue to implement energy efficiency measures throughout our

property. We are early adopters of energy efficiency technologies and our staff engages in ongoing training to keep our skills updated in this quickly evolving industry. Some of our recent efforts include: partnering with student interns from the Sustainable Living Institute of Maui (SLIM) at the University of Hawai'i Maui College to retrofit all lighting property-wide to LED lighting; using efficient heat pumps for water heating; and connecting our guest room air conditioning units so they shut off when lanai doors are open. Our efforts have been recognized nationally, such as our first place ASHRAE Award in 2003 for Innovation in Technology for capturing waste heat from air conditioning to heat our 1 million-gallon swimming pool.

We are also a trend-setter in the area of renewable energy and have recently installed the largest rooftop solar photovoltaic system in the County of Maui. This 598 kW system allows us to meet 8% of our property's electricity needs or enough to power 2,144 homes for one year. We invite our guests to follow our lead towards a clean energy future by implementing home improvement projects such as installing LED lighting and smart thermostat controls, and deploying solar photovoltaic and solar hot water systems in your homes.

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MATERIALS & RECYCLING 4

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OCEAN & LANDSCAPE 6

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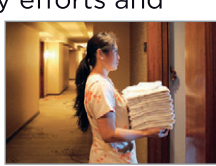
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SUSTAINABILITY INFORMATION STATION 6: OCEAN & LANDSCAPE

OCEAN & LANDSCAPE 6

At the Hyatt Regency Maui Resort & Spa, we place great importance on our role as responsible stewards of our environment understanding that our ecosystems need to be treated with care and valued for the ecosystem services they provide to us and future generations. Our coral reefs are a significant part of our ecosystem that provide us with valuable services such as healthy ocean life that sustains us and recreational value for snorkeling and scuba diving and, educational value for marine research.



As responsible stewards, we have installed stormwater management features throughout our property that minimize stormwater flowing down to our coastal areas. These practices reduce the amount of silt and contaminants entering the ocean, as these can have negative impacts on our reefs and contribute to erosion. Please visit our reef protection sign located on our beachfront boardwalk to learn more about our coastal erosion prevention program.

Our landscaping practices include using minimal amounts of least toxic pesticides and herbicides and slow-release fertilizers throughout our grounds. Drought tolerant native vegetation used throughout our landscape minimizes watering and is strategically positioned to allow more rainwater to infiltrate into our soils instead of flowing into the ocean. We invite our guests to join us by adopting sustainable practices such as not walking on or damaging coral reefs while snorkeling, and minimizing the use of harmful sunscreens that can damage ocean life and reefs by instead using physical sunblocks such as rash guards or using sunscreen that does not contain nano-particles. At home, guests can use minimal amounts of least toxic landscape inputs and plant drought tolerant native and adapted plants.

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SUSTAINABILITY INFORMATION STATION 7: IAQ & GREEN CLEANING

INDOOR AIR QUALITY & GREEN CLEANING 7

Our high standards ensure the best possible indoor environmental quality for our guests. In alignment with this commitment, our management team and staff have adopted a property-wide green cleaning policy. This policy specifies that our housekeeping staff use green cleaning products as much as possible to minimize not only the environmental impact of our



purchases, but to also ensure that the cleaning products emit low or no harmful chemicals such as volatile organic compounds (VOCs). This results in not only a pristine environment for our

guests, but also protects the health of our staff.

Our commitment to indoor environmental quality is also demonstrated in our regular and thorough servicing of our outdoor air intake systems and air filters, ensuring healthy Hawaiian air is delivered to our indoor areas.

We also implement an indoor integrated pest management (IPM) program to prevent any pest issues from developing in the interior areas of our property. This includes using minimal amounts of least toxic and non-toxic pesticides only when absolutely necessary to manage any pest issues that may arise.

We invite our guests to consider that, on average, people spend 90% of their time indoors. As a result, the indoor environments that we create and manage can have significant impacts on our health. Ensuring that we are not introducing harmful toxins or chemicals into our homes or workplaces by adopting practices such as green cleaning, integrated pest management, and properly servicing air heating and cooling equipment can go a long way to creating a healthy indoor environment for people and the environment.

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SUSTAINABILITY INFORMATION STATION 8: STAFF TRAINING & GET INVOLVED

STAFF TRAINING & GET INVOLVED 8

We at the Hyatt Regency Maui Resort & Spa are excited to be a part of local and global efforts to adopt and demonstrate sustainable living practices and technologies. This is an effort we are strongly committed to and continuously encourage others to join us in. We know that there is only so much a single resort property can do to ensure a sustainable future for generations to come.



We therefore encourage all to join us in this journey towards a bright and prosperous future for everyone. Our commitment is

embodied in our Hyatt Thrive Initiative (thrive.hyatt.com). We are excited to be at the forefront of this important sustainability movement.

We will continue to improve our property's environmental and social performance through efforts such as our LEED for Existing Buildings Operations & Maintenance and Trip Advisor Green Leaders programs. We are committed to supporting local community efforts and organizations such as the Sustainable Living Institute of Maui (SLIM – www.sustainablemaui.org) at the University of Hawai'i Maui College, who we regularly partner with for staff and management training in sustainability. For example, our engineering staff has participated in the nationally recognized Building Operator Certification training, ensuring that our engineers use best practices when operating our buildings and property.

We hope that our sustainability efforts inspire and encourage our guests to support and engage in similar activities taking place within their own communities. This is a path we must pursue together, as doing so will make us stronger and more resilient in the face of uncertainty and allow us to achieve the sustainable future that we all desire.

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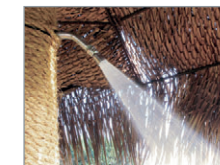
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HRM SUSTAINABILITY SIGNS / INFORMATION STATIONS

QTY: 8
ALL BASES IDENTICAL
TOPS SIMILAR BUT HAVE DIFFERENT GRAPHICS IN "4 COLOR PROCESS"

GLICK DESIGN 3.30.16

